



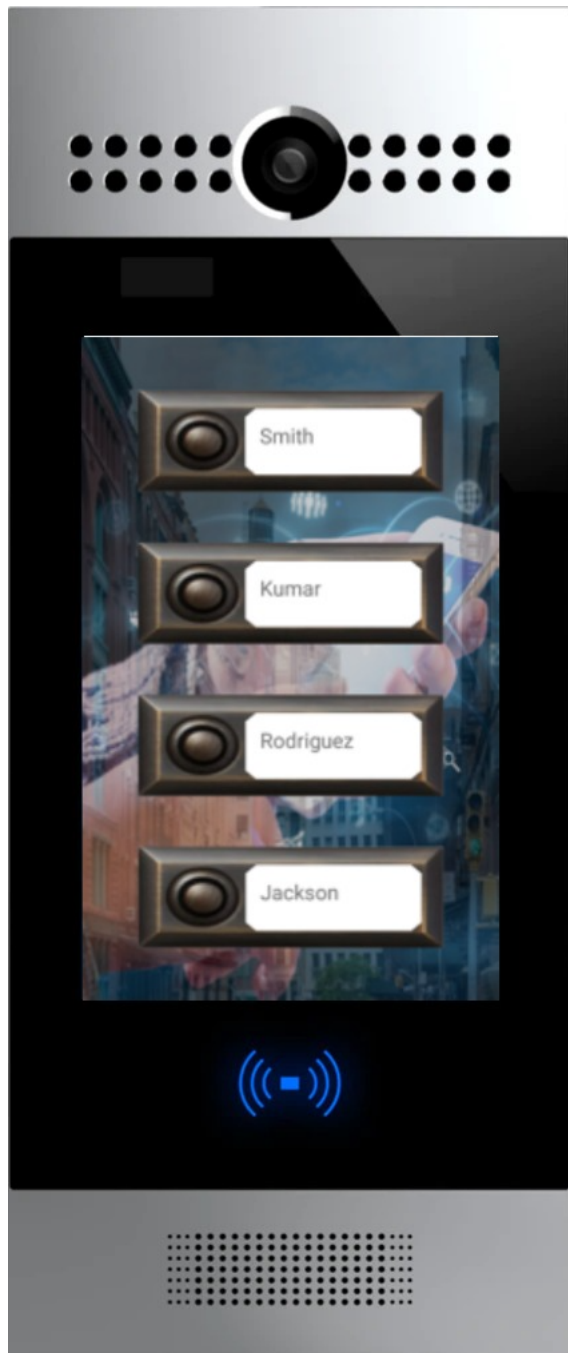
# Whoo.ai Mobile Video Intercom User Manual

Thank you for choosing Whoo.ai

We made our intercom as easy to use as we could but our simple design packs some nice features that may not be obvious at first glance.



## Getting Started:



Your building manager already installed the Whoo.ai Intercom at the front door of your building and pre-programmed it so your guests can reach you by phone.

Your guests interact with your new intercom just like they would on an old-fashioned intercom:

There is a button for each apartment (or, if you wish, we can set up one per resident)

The guest just taps on your button and that calls you!

They will hear a tone similar to what a phone makes so they know to wait for you to answer.

By default, Whoo.ai just calls your phone.

If you don't do anything, you can continue using your intercom with just audio, **but we recommend that you get our app!**

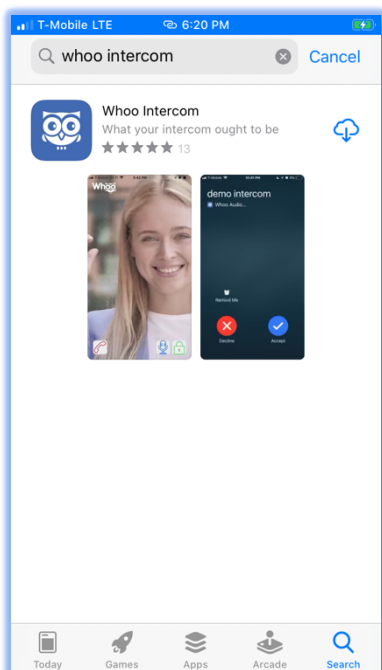
**NOTE:** If using just audio, you will receive calls from (781) 227-8801 and a short recording at the start of the call with instructions on how you can open the door.

## Getting the App:

Let's repeat that. You can use whoo.ai with just audio...  
but we hope that you get our free app!

The App lets you do some nice things:

- one-way video
- keyless entry
- more intuitive user interface
- control your label



By now, you should have received a text or email with short instructions on how to download the app from either



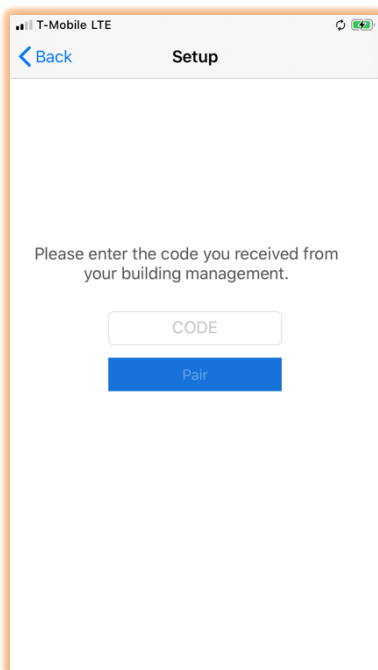
(if not, just search for “whoo intercom”)



## One-time pairing the App:

The first time you open the app you will have to pair it with a device.

Just tap on the button that reads:  
**I have a building code**



You should have also received a text or email with a one-time pairing code that looks like this:

V1.12345678901234567890...

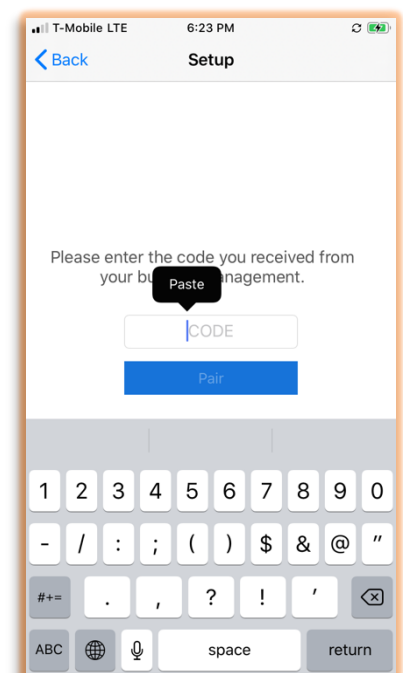
Don't worry... you won't have to remember all those digits!

Or ask your building manager if you don't have one.

Just copy the whole code (including the letter V) and paste into the App.

Press **Pair**

And you are done!



## Getting to know Whoo:

The main screen of the whoo app shows your doors. You probably have only one.

Each door has a four-digit keyless entry code (more on that in the next page)

And a blue icon that lets you change the label.

Tap on the right arrow to see the door.  
(go ahead... try it now)



This is the view from the intercom at your door.

Notice that there are three buttons. They let you:

- Hang up
- Mute
- Open the door

And if you tilt your phone, you can see more around your visitor.



## Just one more thing:

### Keyless Entry!

If you Tap-and-hold your button at the whoo intercom.

A dialog will appear that prompts you for a four-digit code.

(that's the code on the main screen of your app)

Type that code and the front door will open for you.



We hope that you enjoy your new whoo.ai intercom!

If you have any questions or concerns, please email us at:

[support@whoo.ai](mailto:support@whoo.ai)